

Updated School Uniform Information

Dear Parent,

This summer we will be providing three ways for you to buy your uniform. Whichever way you choose if you make your **purchase between Monday 29th June and Monday 13th July you will receive 10% discount.**

1. **An instore appointment service.** Families may choose to visit our brand new shop in Newnham Court Shopping Village, ME14 5LH by appointment. To book a slot call 01892 837202. During appointments we will be following government guidelines and good practice.

An appointment will ensure that you receive advice and guidance for buying your uniform but because the coronavirus can remain on packaging for up to 72 hours, we regret to say that it won't be possible for your child to try on their uniform during the appointment. Instead your uniform will need to be taken home and tried on there.

Any items that need to be exchanged or refunded can be either brought back to the shop or returned to our Paddock Wood warehouse shop.

2. **Buy On-Line.** Our new web site will be launched on June 10th and contains specific information for Victory Academy including details of how to measure, what you will need to buy and some helpful hints and tips. Delivery to your home or a place of your choice is free.
3. **Click and collect service.** Use the on-line service but for a quicker response select the 'Click and Collect' option when you check out. Click and Collect is available from our Newnham Court shop where there is convenient free parking outside.

We are sorry that we will not be meeting as many of the Victory Academy families as usual but we hope that those pupils starting for the first time feel excited about their adventure and buying their new uniform. We will, of course, do anything we can to help and our customer service team can be contacted by email customerservice@simmonds-ltd.com or on 01892 837202. Also from June look out for our social media launch on Facebook and Instagram.

Please note that the discount is available to all families between Monday 29th June and Monday 13th July and however you make your purchases you will automatically receive 10% discount!

Best wishes,

Simmonds